

## 2003 PAIMI Report

**State:** Puerto Rico

**Program Name:** Office of the Governor Ombudsman for the Disabled

### PROGRAM FUNDING

Federal Award \$ FY 2004	Outside Funding Sources					Total Income
	Earned Income	IOLTA	State	Private	Other	
\$ 629,087	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 629,087

### CHARACTERISTICS OF CLIENTS SERVED

Total Clients Served	Client Age					
	0-4	5-20	21-59	60-64	65 & over	Unknown
789	3	54	260	20	71	381

Total Clients Served	Client Gender		
	Male	Female	Unknown
789	441	221	127

Total Clients Served	Client Ethnicity/ Race						
	Hispanic	American Indian/ Alaska	Asian	Black/ African American	Native Hawaiian or Pacific Islander	White/ Caucasian	Other
789	777	-	-	-	-	-	12

Client Living Arrangement								
Total Clients Served	Independent Living	Parental or Family Home	Comm. Resid. Home for Children/ Youth 0-18 yrs	Foster Care	Nursing Home	Psych Wards	Public Institutes	Private Institutes
789	68	51	-	21	52	154	243	60

Legal Detention	Prison	Homeless	Multiple Living	Unknown
3	-	3	134	-

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**DISTRIBUTION OF COMPLAINTS INVOLVING ABUSE**

Number of Abuse Complaints Closed	Inappropriate/Excessive		Involuntary			
	Medication	Physical Restraint	Medication	ECT	Aversive Behavior Therapy	Sterilization
44	1	3	-	-	-	-

Complaints Concerning							
Failure to Provide Mental Health Treatment	Failure to Provide Medical Treatment	Physical Assault	Sexual Assault	Staff Threats of Retaliation	Coercion	Financial Exploitation	Other
20	8	5	2	4	-	-	1

**DISTRIBUTION OF COMPLAINTS INVOLVING NEGLECT**

Number of Neglect Complaints Closed	Failure to Provide for Appropriate							
	Res./ Inpatient Admission	Trans. To/From Treatment Facility	Mental Health Diagnostic	Medical Diagnostic	Personal Care	Safe Environ.	Personal Safety	Written Treat. Plan
549	5	-	-	-	271	259	3	2

Rehab. Voc. Prog.	Discharge Planning	Institution Release	Other
1	2	2	4

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**DISTRIBUTION OF RIGHTS COMPLAINTS**

Number of Rights Complaints Closed	Discrimination in:		Denial of:				
	Housing	Employment	Reimbursement and Entitlement	Guardianship	Rights Protect or Legal Asst.	Privacy	Recreational Opportunities
44	-	1	2	-	-	7	-

Denial to:		Failure to Provide:			Problems with Advance Directives	Denial to Family Rights
Visitors	Access to Records	Confidentiality	Informed Consent	Education		
-	2	2	1	12	-	-

Problems with:				Denial to:	Other
Consumer Finance Issues	Immigration	Criminal Justice Issues	Health Insurance Managed	Community Habilitation Services	
-	-	-	-	-	15

**DEATHS REPORTED/INVESTIGATIONS CONDUCTED**

Deaths Reported from Mental Illness Facilities	Investigations Conducted
-	-

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**INTERVENTION STRATEGIES TO ADDRESS INDIVIDUAL CLIENTS**

Types of Interventions							
Total Intevention Strategies	Short Term Assistance	Abuse Neglect Investigation	Technical Assistance	Admin. Remedies	Negotiation/ Investigation	Legal Remedies	Other
398	3	182	1	5	188	19	-

**NON-CASE DIRECTED SERVICES**

Number of Services and Clients Impacted			
Non-Litigation Advocacy		Class Action Litigation	
-	-	-	-

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**DISTRIBUTION OF ADVISORY COUNCIL PRIMARY IDENTIFICATION**

Total	Primary Identification of Advisory Council Members							
	Recipients/ Former Recipients	Families of Recipients/ Former Recipients	Mental Health Service Providers	Mental Health Professionals	Attorneys	Knowledge- able Individuals	Other	Vacancies
16	6	5	3	-	1	1	-	-

**PAIMI STAFF ETHNICITY AND GENDER**

Total Number of PAIMI Staff	Ethnicity and Race						
	Hispanic	American Indian or Alaskan	Asian	Black or African American	Hawaiian or Pacific Islander	White	Information Not Available
16	-	-	-	-	-	-	16

Total Number of PAIMI Staff	Gender		
	Male	Female	Information Not Available
16	1	15	-

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**DISTRIBUTION OF ADVISORY COUNCIL ETHNICITY\ RACE AND GENDER**

Total Number	Ethnicity						
	Hispanic	Native American/ Alaskan	Asian	Black/ African American	Hawaiian/ Pacific Islander	White	Not Available
16	16	-	-	-	-	-	-

Total Number	Gender		
	Male	Female	Information Not Provided
16	1	15	-

**DISTRIBUTION OF GOVERNING BOARD PRIMARY IDENTIFICATION**

Total Number of Governing Board Members	Primary Identification		
	R/FR MHS GB	Family Members GB	Others Who Represent or are Knowledgeable
-	-	-	-

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**DISTRIBUTION OF PAIMI PROGRAM ADVOCACY ACTIVITIES**

<b>PAIMI Program Advocacy Activities</b>		
<b>Information &amp; Referral</b>	<b>Education/ Training Activities</b>	<b>Total Persons Trained</b>
231	25	588

<b>Information Dissemination Activities</b>							
<b>Radio/ TV Appearances</b>	<b>News Articles</b>	<b>PSAs/ Videos</b>	<b>Reports Disseminated</b>	<b>Publications Disseminated</b>	<b>Information About P &amp; A</b>	<b>Hits on Website</b>	<b>Total # of Individ. Provided w/ Info</b>
200,000	-	-	1,609	-	-	4,320	206,773